

SIM card guidance for optimal battery performance

For the best performance, we recommend confirming with your mobile operator that your SIM card or subscription plan is assigned a private IP address, whenever possible.

In some cases, mobile operators assign a public IPv4 address to a SIM card or subscription plan. This may increase power consumption, resulting in shorter battery life and higher mobile data usage on battery-powered 4G cameras.

Depending on the operator's network policy, mobile broadband or data-only subscriptions may be more likely to receive a public IPv4 address, while voice mobile subscriptions are often assigned a private IP address. However, this varies between operators and subscription types.

If you are unsure which IP address type your SIM card or subscription plan uses, please contact your mobile operator before purchasing or activating the service.